

## Why Voinco Hosting?

How many times have you been in search of a new hosting provider? Rattled with bottom barrel pricing and whitebox server infrastructure, the hosting industry is saturated with inadequacy. Voinco services are premised on the fundamentals of honesty, open communication and quality infrastructure.

Our commitment to you as the customer is more than just competitive pricing and fantastically scalable hosting services, our commitment extends to the open source community, including those involved in developing and maintaining the architecture empowering our operations.

With this being said, why Voinco?

1. Privately owned and managed infrastructure We privately manage our server storage and networking equipment within Time Warner Telecom and LightPoint Communications' state of the art datacenters. Our brands and models of choice:

- Dell PowerEdge Servers
- Dell PowerVault Storage - RAID 1/5/10
- APC Power Distribution and Management
- Cisco and Foundry Networking

2. Open Source Sponsorships Motivated by the spirit of the open source community, our systems administrators proudly sponsor many important projects such as:

- ImageMagick
- AdiumX
- Simple Machines
- Camino Browser Project
- Fading Red

Our 24/7 staff of system administrators are constantly overseeing the health of our network, as well as issuing responses to customer inquiries. All of our system and network engineers are trained in Level II/III and system administrative support. Our people are highly trained and not afraid to add a personal touch to client correspondence and interaction.

4. We'll move your data, for free We'll do the heavy lifting. These free migration services make it easy to move your existing site without the hassle of data loss or configuration adjustments. And we know time is of the essence during these moves, so we cover these services with a 24 hour turnaround time.

5. Scalability Our plans and services allow for both vertical and horizontal scalability for our customers. The most common point of frustration is the leap from shared to dedicated hosting, both in terms of price and management requirements. We bridge this gap with our managed Virtual Private Servers, powered by Xen.

6. Technologies for a healthy ecosystem As one of the first hosts to offer Xen based virtual private servers and we continue to invest hundreds of hours in testing, learning and deploying these technologies. We sincerely believe in the efficient use of power resources, and ultimately through the use of virtualization technologies we will be able to do much more, with far less power consumption.

7. Reliability, uptime and full disclosure We firmly believe in keeping an open line of communication with our customers. Our primary source for providing information is at our NOC log, available via [noc.networkredux.net](http://noc.networkredux.net) which includes independent uptime monitoring.

8. A vibrant community Our user driven forum and community driven wiki provide both current and potential customers an environment to research and discuss our service.

9. Organically grown Our growth is primarily driven by customer retention and referrals. Quite simply, to be successful we must exceed expectations in providing the tools and resources for our customers to be successful.

10. Satisfaction guaranteed Our 30 day unconditional moneyback guarantee allows for a complete and thorough test of our services. Customers may at any time within this 30 day window request a full refund.